This webinar will cover in detail the CMS regulations and interpretive guidelines for medical records. This is an extremely important section and includes hot issues like verbal orders, history and physicals, organization of the department, standing orders, discharge summaries, medication orders, and more.

Webinar Objectives:
Recall that CMS has specific informed consent requirements
Describe when a history and physical must be done and what is required by CMS and the Joint Commission
Discuss that both CMS and TJC have standards on verbal orders
Recall that CMS has standards for preprinted orders, standing orders, and protocols

TARGET AUDIENCE
Director of Health Information Management, Health Information Management staff, CNO, Compliance Officer, Director of Radiology, Lab Director, Hospital Legal Counsel, CEO, COO, CMO, JC Coordinator, Quality Improvement Coordinator, Risk Managers, Nurse Educators, Patient
Safety Officers, ED Managers, Nurse Managers/Supervisors, Staff Nurses, Clinic Managers, Medical Department Nurse Manager, Surgery Department Nurse Manager, OR Nurse Director, ICU Nurse Director, CCU Nurse Director, Outpatient Director, IS Director, Policy and Procedure Committee and anyone involved in the implementation of the CMS or JC medical record and documentation standards

**FEATURED FACULTY**

**Sue Dill Calloway, RN, Esq. CPRHM, AD, BA, BSN, MSN, JD, Attorney at Law**

President of Patient Safety, Healthcare Consulting and Education Company

Sue Dill Calloway, R.N., M.S.N, J.D. is a nurse attorney and President of Patient Safety and Healthcare Consulting and Education. She was the past VP of Legal Services at a community hospital in addition to being the Privacy Officer and the Compliance Officer. She worked for over 8 years as the Director of Risk Management and Health Policy for the Ohio Hospital Association. She was also the immediate past director of hospital patient safety and risk management for The Doctors Insurance Company in Columbus area for five years. She does frequent lectures on legal and risk management issues and writes numerous publications.

Ms. Calloway has given many presentations locally and nationally to nurses, physicians and attorneys on medical and legal issues. She has authored numerous articles and over 1000 articles and 100 books, including the 2009 Joint Commission Leadership Standard (HCPro), Nursing and the Law (PESI, 1986 and 1987), Ohio Nursing Law (West Publishing), Nursing Ethics and the Law (PESI, 1986), Legal Issues in Supervising Nurses (PESI, 1988), Medicine Made Easy (PESI, 1992) and The Law for Nurses Who Supervise/Manage Others (PESI, 1993), Legal Issues in Obstetrics (PESI, 1997) and JC Leadership Standards (HCPro, 2004), and the Compliance Guide to the CMS and the Joint Commission Patient Rights Standards (HCPro, 2005), and the 2009 book on the Joint Commission Leadership Standards (HCPro). She often writes articles called the “CMS Corner” in Briefings on the Joint Commission. Ms Calloway is a 1996 recipient of PESI's Excellence in Education Award.